

## PERFORMANCE SCRUTINY COMMITTEE

**Thursday, 22 May 2025**

**6.00 pm**

**Committee Rooms 1-2,  
City Hall**

Membership: Councillors Gary Hewson (Chair), Anita Pritchard (Vice-Chair), Natasha Chapman, Thomas Dyer, Martin Christopher, Adrianna McNulty, Neil Murray, Pat Vaughan and Emily Wood

Substitute member(s): Councillors Liz Bushell and Annie Currier

Officers attending: Jo Crookes, Jess Cullen, Jaclyn Gibson, Emily Holmes, Laura Shipley and Lara Wells.

### A G E N D A

<b>SECTION A</b>	<b>Page(s)</b>
1. Confirmation of Minutes - 13 March 2025	<b>3 - 6</b>
2. Declarations of Interest	
Please note that, in accordance with the Members' Code of Conduct, when declaring interests members must disclose the existence and nature of the interest, and whether it is a disclosable pecuniary interest (DPI) or personal and/or pecuniary.	
3. Financial Performance - Outturn 2024/25	<b>7 - 46</b>
4. Treasury Management Stewardship and Actual Prudential Indicators Report 2024/25 (Outturn)	<b>To Follow</b>
5. Quarter 4 2024/25 Operational Performance Report	<b>47 - 94</b>
6. Annual Complaints Performance and Service Improvement Report 2024-2025	<b>95 - 128</b>
7. Annual Scrutiny Report 2024/25	<b>129 - 138</b>
8. Draft Work Programme 2025/26	<b>139 - 152</b>
9. Strategic Risk Register - Quarterly Review	<b>153 - 156</b>
10. Exclusion of Press and Public	<b>157 - 158</b>

You are asked to resolve that the press and public be excluded from the meeting during the consideration of the following item(s) because it is

likely that if members of the press or public were present, there would be disclosure of 'exempt information'

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## **SECTION B**

11. Strategic Risk Register - Quarterly Review

**[Exempt Para 3]**

**159 - 176**